



## MayaCart Return Policy

- Customers are responsible for return shipping.
- All returns require a Return Goods Authorization (RGA) number, provided by CME Corp., which must be clearly marked on the shipment. Returns sent without an RGA# will not be processed.
- Returns are accepted only if the product remains in its original CME packaging and is in new, unused, and resalable condition.
- Return requests must be initiated within 30 days of the invoice date.
- Custom MayaCarts are non-returnable.
- Approved returns for MayaCart will incur a 25% restocking fee.

## MayaCart Cancellation Policy

- Orders that have already shipped cannot be canceled.
- Orders may be canceled within one week of placement.
- If production has begun before the cancellation request, CME will assess an applicable restocking fee.
- All cancellation requests are subject to review and approval by the CME MayaCart team.